

MODIFICATION RECOMMENDED –  
CORRECTS MANUFACTURING OR DESIGN DEFECTS

**E8241A-02**

# S E R V I C E N O T E

Supersedes:  
None

## E8241A PSG-A Series Performance Signal Generator

Serial Numbers: [0000A00000 / 9999Z99999]

**For reliability improvement and enhancements, it is recommended to upgrade firmware for E8241A to C.01.24 or greater.**

**To Be Performed By: Agilent-Qualified Personnel or Customer**

**Parts Required:**

NONE

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
<b>MODIFICATION RECOMMENDED</b>		
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 0.5 Hours
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
		USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: August 22, 2005
AUTHOR: Son Nguyen      PRODUCT LINE: 15		
ADDITIONAL INFORMATION:		

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**Situation:**

In addition to enhancements, firmware C.01.24 improves the reliability for low band output module.

**Solution/Action:**

The firmware upgrade process can be obtained at the URL:

[http://we.home.agilent.com/cgi-bin/bvpub/agilent/editorial/cp\\_MiscEditorial.jsp?OID=536913874&NAV\\_ID=-536891161.536881801.03&LANGUAGE\\_CODE=eng&COUNTRY\\_CODE=ZZ](http://we.home.agilent.com/cgi-bin/bvpub/agilent/editorial/cp_MiscEditorial.jsp?OID=536913874&NAV_ID=-536891161.536881801.03&LANGUAGE_CODE=eng&COUNTRY_CODE=ZZ)